

This feedback was provided by Mark Geschke from Space Age Technologies after having participated at the November 2010 workshop with two more directors of the company. Additional remarks have been posted in their blog under: <u>Space Age Technologies Blog - http://spaceage.co.za/blog/</u>

## The Goldratt Thinking Processes Workshop (GTPW) Evaluation

### What made you decide to participate in this Workshop?

Our company was ready to take TOC thinking to the next level and the cost was reasonable for the amount of knowledge promised.

#### What were your expectations before attending the GTPW?

We were specifically interested in the Thinking Processes as well as any knowledge on how to build S&T trees.

#### How well did the GTPW meet or exceed your expectations?

Although we were at times concerned that we might not cover all materials, the fact that Goldratt businesses made so many consultants available to help us to learn the tools by using our company as the case study was absolutely awesome and provided so much value. In the end, we did also cover all topics!

#### What part of the GTPW was the most valuable for you and why?

The opportunity to work with so many different consultants/people that are all passionate about TOC and really want to make it work! What was even more remarkable is to see how enthusiastic the consultants were to really find opportunities to add value to our company!

#### Do you believe this knowledge was worth your investment of time and money? Absolutely

# How would you compare the GTPW with other training programs you may have attended previous?

There is absolutely no comparison. When others ask what I did, I tell them about my "mini-MBA" experience!

#### Would you recommend the GTPW to someone else? If so, what would you tell them?

Absolutely. After making sure the person is really serious about getting his/her business to the next level (as it does require commitment and hard work), I would then sell the person on the concept of a "Thinking Process Workshop" in exactly the same way: "If you want to take your business to the next level by expanding your own horizon of thinking, this workshop is the best investment you will ever make. But, be prepared to work very, very hard and accept that this is the start of a journey and not a destination in itself!".